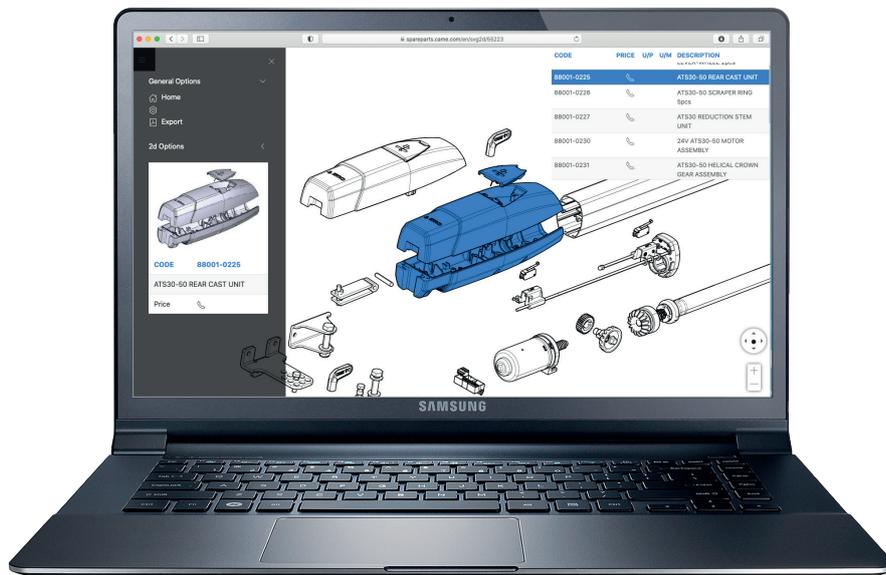


CAME SPARE PARTS SOFTWARE



HOW TO GUIDE

How to Login / Register
Spare Parts Navigation
Exploded View
Part Identification

HOW TO REGISTER/LOG IN

It's possible to connect to the Spare Parts platform via a range of devices - though desktop and laptop computers, mobile phones and tablets.

01 Visit **came.com/uk** or **came.com/ie** and select the installer icon  in the top right to access the Reserved Area.

02 If you have an existing log in for the Reserved Area, you can **log in using your existing username and password here.**

After logging in skip to step **06**

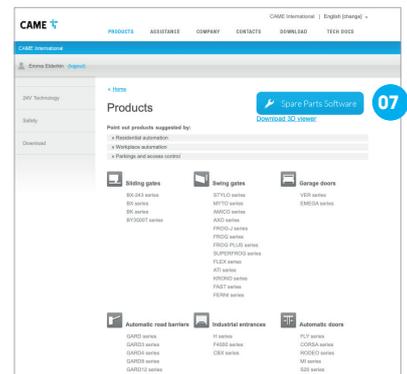
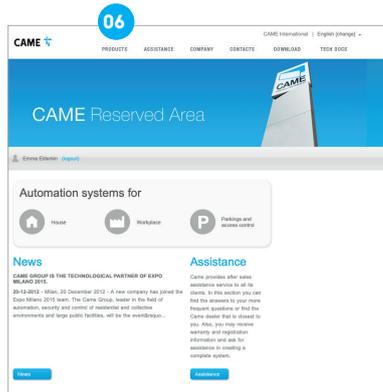
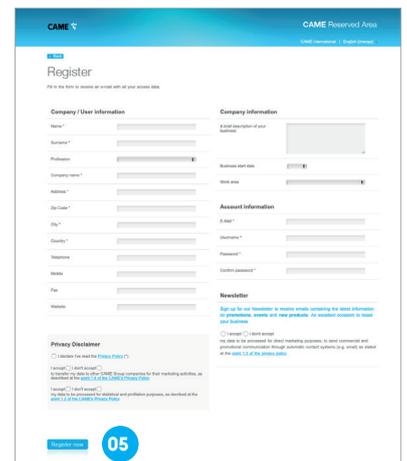
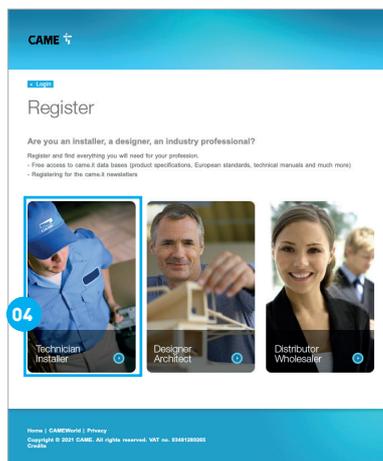
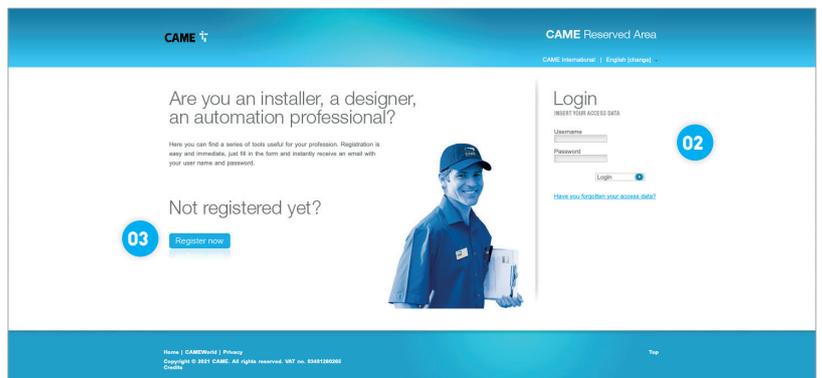
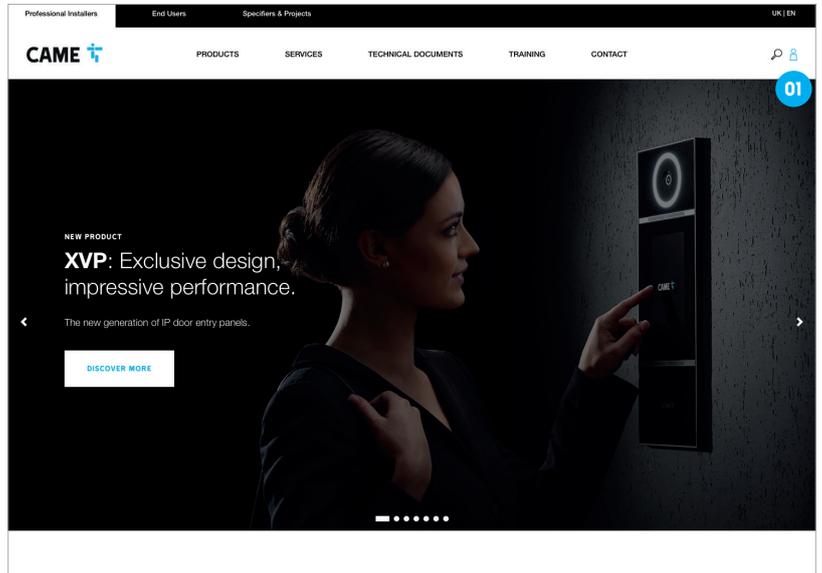
03 If you don't already have a log in you can **register here.**

04 To Register, select the **Technician Installer** option.

05 Complete the following form to Register for your account. Once registered you will be able to log in to the Reserved Area and in the Spare Parts Software.

06 Click on 'Products' in the main menu

07 On the following page click the 'Spare Parts Software' button. This will load the Spare Parts Software.



SPARE PARTS: NAVIGATION

Once logged in the user will land on the home page.

The portal gives two possible options for product identification, using the **search function** or **navigating through product hierarchy**.

- 08** Using the 'search' field, the user can look for:
- A product series (Eg. BX)
 - A specific product (Eg. BX708ALS)
 - Part of a product name (Eg. BX7).

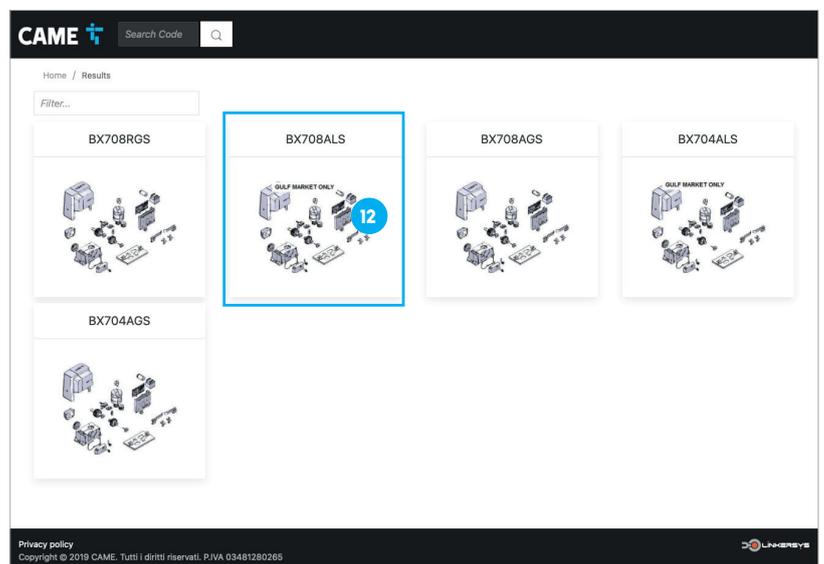
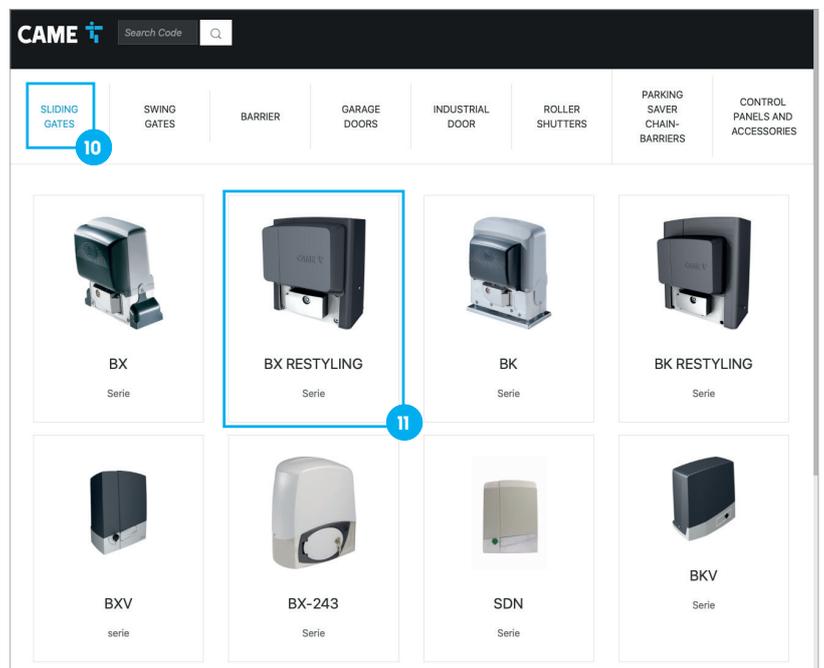
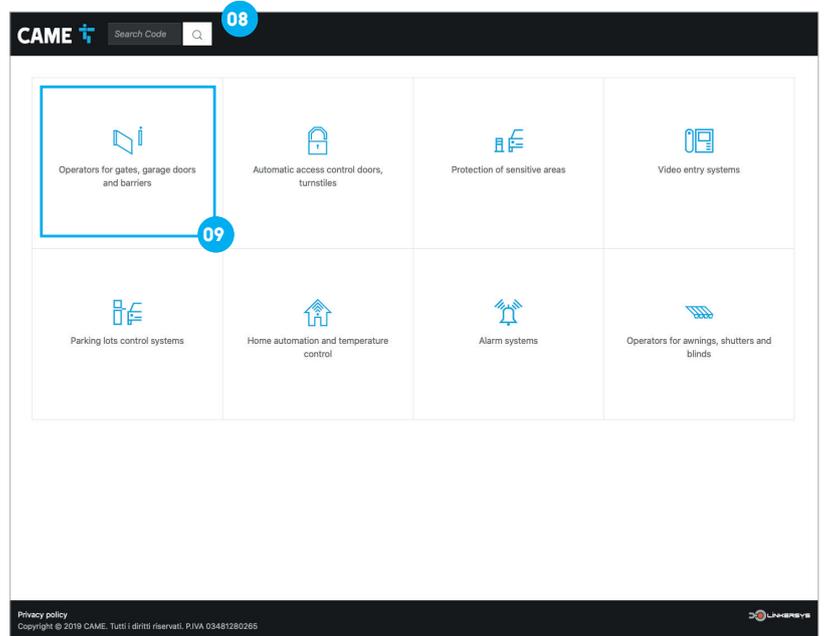
Skip to step **12**

- 09** Navigating through product hierarchy which has a tree structure: Click on the desired 'Product Category' (Eg. Operators for gates, garage doors and barriers).

- 10** Click on the desired 'sub category' (highlighted). (Eg. Sliding Gate)

- 11** Click on the 'product group' you need. (Eg. BX RESTYLING).

- 12** The result of your product search will be displayed (Eg. Searching for BX7). Selecting a specific product will take you to more details on Spare Parts for that specific product.



SPARE PARTS: EXPLODED DIAGRAM & PART IDENTIFICATION

An exploded diagram of the selected product (Eg. BX708ALS).

Identify the spare part code by navigating through the exploded diagram.

- 13 Click on the desired spare part using either the exploded diagram or the list of parts in the top right of the screen.

This will open a sidebar*, which will include the product image, code and description.

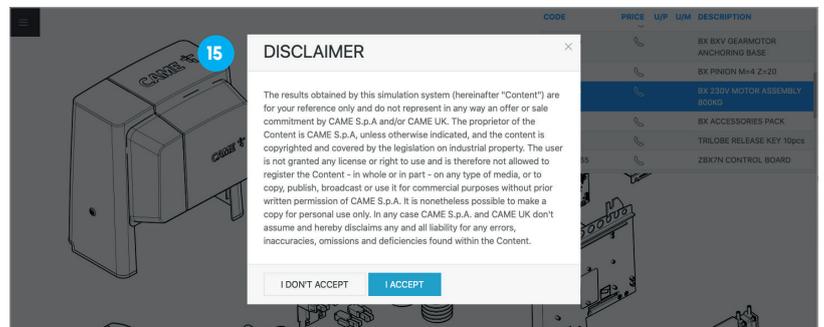
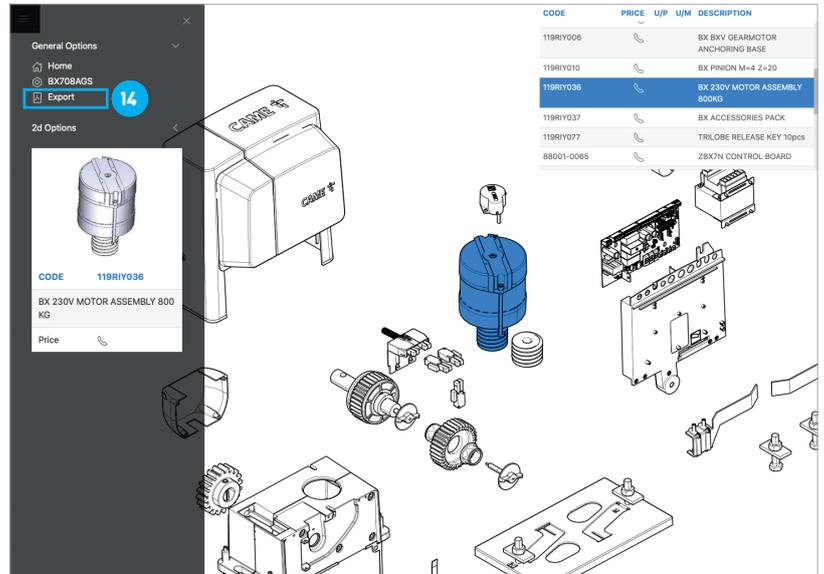
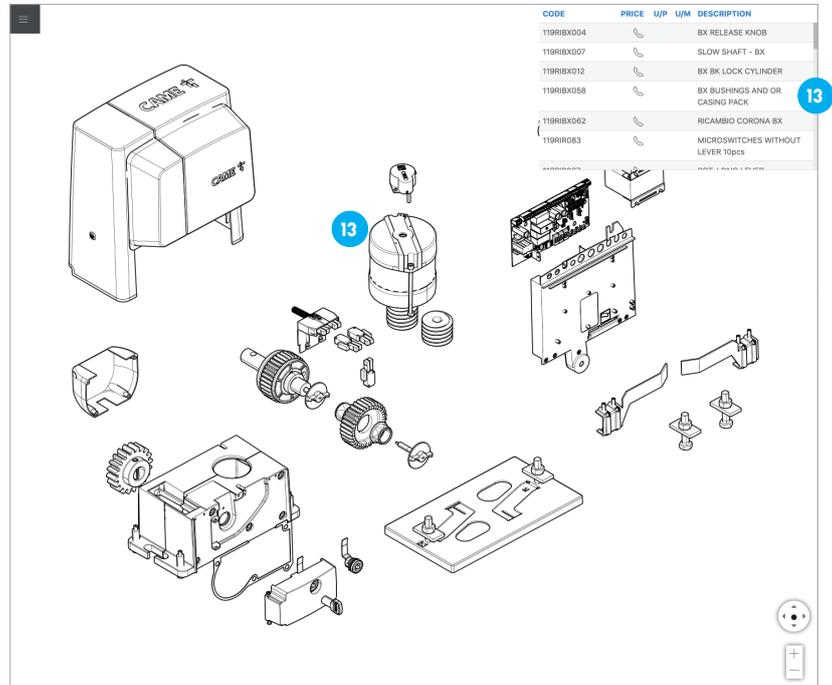
*NOTE: If the sidebar does not automatically open when you select a part from the exploded diagram you might need to refresh your browser or use the spare parts list in the top right of the screen instead.

- 14 Download a PDF with all spare parts for the selected product:

If the sidebar isn't already visible, click the top-left Menu button .

To get a complete list of all the spare parts of a specific product you can select 'Export' from the sidebar.

- 15 You will have to accept the legal disclaimer to download the Spare Parts PDF file.



If you have any issues accessing the Spare Parts Software please contact the Technical Department on cuk.technical@came.com or 0115 921 0430